



Hercules Car Wash, Wax and Sealant Systems
95 West Hills Road
Huntington Station, NY 11746

RE: 30 SUCCESSFUL YEARS WITH HERCULES

Dear Robert,

I can't believe it's been nearly 30 years since we installed our first Hercules System. It's now been a little over a year since we purchased our two new model 6000s and I wanted to let you know how truly satisfied we've been with the quality of the systems over the years.

Since day one, back in 1988 we immediately put it to use helping us keep our CSI levels up and producing a new stream of income in our service department.

Ten years later we purchased our second system as our business expanded. We were able to add an additional wash bay for our New and Used Vehicle Department. This helped us keep up with the inventory and our vehicles looking spotless.

In 2001 we added a third system. I really feel having these systems in place has helped with the success of the business and plays a large part in keeping our customers happy.

Robert, please feel free to have any of your potential customers call my Service Manager, or me we will be happy to speak to them.

Sincerely,

Ken Gensinger Jr.
Gensinger Motors, INC.